

Patient Rights & Responsibilities

- Every patient will be treated with dignity and respect.
- Services will not be denied to any patient on the basis of race, color, creed, gender, sexual orientation, national origin, religion, duration of residence, or any kind of disability.
- Every patient will receive appropriate care and treatment, using an individualized treatment plan, employing accepted methods and approaches most appropriate for specific problems and needs identified.
- Every patient is expected to actively participate in the development or modification of their individual treatment plan.
- Every patient will be informed of any alternative treatment methods available, if any.
- Every patient will be informed of risks associated with the treatment to be undertaken.
- Every patient can refuse proposed treatment, which the patient does not wish to receive.
- Every patient is expected to arrive on time for appointments, free of alcohol and/or illicit substances.
- Every patient may terminate services at any time upon their written or verbal request.

Sunstone Psychiatric, LLC reserves the right to terminate the provider-patient relationship under the following conditions:

- When Sunstone Psychiatric, LLC services may no longer be beneficial to you;
- When another professional might be of better service;
- When payment is not received;
- When a patient misses two consecutive appointments without 24 hours notice or frequently missed appointments;
- When a patient does not actively participate with the recommended treatment plan;
- If patient or any person accompanying patient are hostile or aggressive, or cause any disruption in our work space.